

Little Guys Delivery Service Expands in Home Delivery Market

Little Guys Delivery Service Inc. is proud to announce the further expansion of our services into the home delivery market. As you all know, lives get busier and the ease of online ordering and home delivery is growing. We would like to welcome Select Express Logistics located in New York for whom we are currently the exclusive service provider for Bed Bath and Beyond in the Greater Toronto Area. We look forward to providing our services for other companies, as well as Whole Food Markets, whom we are currently servicing for the past 10 years as the demand for home delivery grows.

It used to be that most people had bread and milk delivered to their homes, but home delivery stopped years ago, made obsolete by the expense and operational difficulties of offering such a service. Little Guys Delivery Service Inc. is hoping to change that with a new home delivery service residents of Toronto are eating up.

A New Look for Hot Shot Delivery



In January, Hot Shot Delivery in Houston, Texas, launched a new and improved website. In addition to maintaining all of the essential customer tools featured on the previous site — including the

ability to place orders, track packages or request a quote — visitors can now learn more about Hot Shot's delivery, logistics and warehousing services.

The site refresh is part of a larger marketing campaign that Hot Shot Delivery embarked on in 2012. Since unveiling the company's new look and tagline, "Driving Business," they have increased engagement with customers through email and social media. After sending out its first eNewsletter about holiday shipping, Hot Shot experienced record volume during the week before Christmas 2013.

"I'm very excited about our new marketing efforts, including our redesigned website," said Eric Donaldson, president of Hot Shot Delivery. Visit hotshot-delivery.com to see for the new site for yourself.

2013 Blue Ash Business Award Awarded to Priority Dispatch



Chamber President with Jeff Thomas

The Cincinnati USA Chamber of Commerce and business community gathered in March for the 2013 Business of the Year Award ceremony. The award is designed to honor the "best and brightest" small businesses which makes up 85 percent of the Chambers member. The criteria, designed to emphasize performance excellence through a sustainable business model, includes leadership, strategic planning, human resource, customer and market focus and job creation categories.



Priority Dispatch was recognized with the 2013 Blue Ash Business of the Year Award (51-250 employees). President and CEO Jeff Thomas pointed to a company-wide initiative launched two and a half years ago where PDI refocused their commitment to providing superior customer service as a recent turning point for the business. These strategic efforts further refined the company's vision, and as a result, the business has experienced exponential growth opportunities.